LUMINOUS MOUNTAIN FABRIC AND RETURN INFO

SILK SCARVES

Our custom printed silk scarves are made from 100% silk habotai fabric.  They are light and airy and our special print process allows the print to be seen through both sides of the scarf.

We finish our scarves with a machine rolled baby hem.  The finishing is durable and smooth.  Based on the colours in the artwork, our sewing team will use their discretion to choose grey, black, or white thread. All the cutting and sewing are done by hand.  Each scarf is handled individually and with care.

IMPORTANT NOTES ON PRINTING OF SILK & PACKAGING

There are a few things that are important to know when printing on silk.  We print with pigment inks that are about 95-98% washable on our silks.  There will be some fading, but it will be minimal. Silk fabric itself also has some natural characteristics that may effect your scarves.  Silk is a natural fabric made from the fibers of silkworm cocoons.  It can have natural flaws or consistencies that are unavoidable from it's manufacturing process.

Beautiful scarves deserve beautiful packaging.  We package each individual, drop shipped scarf in it's own box. Each scarf comes with care instructions also printed on silk.

***International shipments and shipments within Canada are 5$ for the first scarf.***

LEGGINGS

Made from 88% polyester 12% spandex performance wear fabric manufactured in Canada. Your leggings can be active wear or going out wear!

Compression fit due to our high spandex fabric. Our leggings hug in all the right places and suit all kinds of body types. Thick elastic waistband finishing and cover stitched hems. Elastic generally will rise just under your belly button for most sizes.

All our stretch fabrics feature an EcoPoly fiber. This fiber is considered eco-friendly since it requires significantly less energy and water use during manufacturing.

Each order is handled individually by hand and is checked along the way for quality printing and sewing. We sew our leggings using a 4-thread overlock which incorporates a safety stitch along the seam for durability and stretch.

Our fabric is medium weight and **sturdy**, yet **breathable**. It stretches to fit your body, hugs in all the right places and bounces back after washing. You can wear your leggings over and over and they **won't lose their shape.**

Your printed leggings won't fade after wearing or washing! Your printed leggings are also easy to care for.

CARE INSTRUCTIONS

Easy to care for and keep looking new! Machine or hand-wash your leggings in cold water. Tumble dry on regular or hang to dry. Please do not bleach. The fabric is naturally quick-dry so you won't have to wait long before wearing again.

Sizing Guide Leggings

| ***Woman’s***  ***size USA*** | ***XS***  ***0 - 2*** | ***S***  ***4 - 6*** | ***M***  ***8 - 10*** | ***L***  ***12 - 14*** | ***XL***  ***16*** |
| --- | --- | --- | --- | --- | --- |
| ***Bust*** | ***32"*** | ***34"*** | ***37"*** | ***40"*** | ***42"*** |
| ***Waist*** | ***24"*** | ***26"*** | ***28"*** | ***31"*** | ***33"*** |
| ***Hips*** | ***35"*** | ***37"*** | ***39"*** | ***42"*** | ***44"*** |

\*\* All measurements in accordance with US Standard Sizing

All styles made in stretchy knit fabrics. For in between measurements, we recommend choosing the larger size.

RETURNS

Custom printed orders are non-refundable. If there is an issue with your order we will be happy to work with you to come to a solution. Since all of our items are handmade, there may be variations between or even within an order.

Items are not returnable due to sizing issues. Since all garments are printed and made-to-order, we cannot replace/remake a garment that was not ordered in the correct size. Please choose the correct size by referring to our measurement charts.

In order to resolve cases, we must be contacted within a reasonable amount of time from the product shipping date. For any issue regarding an order, we must be contacted with 10 days of the ship date for Canadian and US orders or within 15 days for international orders or we may not be able to help resolve the issue.

If there is an error with your order or if there are any changes you wish to make after your order has been placed, we require that you contact us within 8hrs of the order being placed or by the following business day if the order was placed over the weekend.

When contacting us with an issue, please be sure to include photos for our reference. You may contact us with your pictures and comments.

All returns are handled on a case by case basis. In most cases, Luminous Mountain does not cover the shipping cost of a returned item. Returns must be received within 30 days.